

COVID-19 Response

March 18

In response to recent social distancing recommendations from BC Health authorities, we have made the difficult decision to close the NEST for four weeks starting 4:00pm on March 17 until April 14, 2020. We recognize this will impact events booked during this time, however we believe this is the right step to help slow the spread of the disease.

All events, room bookings, and catering have been cancelled during the closure and will be offered a full refund. For events booked beyond April 14, 2020 our cancellation policy remains. If you are moving your event within the year, we will forward your deposit to your new booking. If you would like to re-book the space now please email us at info@nestcatering.com as dates are filling up fast.

During this time our offices will be closed, but we will be working remotely to respond to your emails.

After April 14, 2020:

- Should the Nest remain closed or the ban on mass gatherings remains in place, events planned within two weeks of the current day will be fully refunded without penalty.
- Should the Nest be scheduled to reopen and the ban on mass gatherings remain unchanged:
 - Events smaller than the restricted number of people will proceed as planned.
 - Events larger than the restricted number of people that are planned within two weeks of the current date will be fully refunded without penalty.
- If the Nest reopens and there are no bans on mass gatherings our regular cancellation policy remains in place.

Nest Catering & Conferences is continuing to monitor the situation closely and will provide updates as needed. Thank you for your understanding and continued support during this exceptional time.

Please be sure to keep an eye on our website for updates.